

POLICY

BOARD OF EDUCATION DENVER PUBLIC SCHOOLS

COMMUNITY
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Public Complaints and Grievances

9130 PUBLIC COMPLAINTS AND GRIEVANCES

Any person or group having a legitimate interest in the schools of this district shall have the right to present a request, suggestion, complaint, or grievance concerning district personnel, the program, instructional materials, or the operations of the district. The Board directs the establishment of procedures for the hearing and adjudication of complaints and grievances that provide a means of resolving them fairly and impartially, permit their appropriate redress, and protect district personnel from unnecessary harassment.

Any misunderstandings or disputes between the public and school district staff should, whenever possible, be settled by direct, informal discussions among the interested parties. It is only when such informal meetings fail to resolve differences that more formal procedures shall be employed. A complaint about a school program or personnel should be addressed to the building principal; a complaint about instructional materials should be addressed to the Superintendent. Any complaint not resolved by the administration may be appealed to the Board for review.

The Superintendent shall establish regulations for the hearing of complaints and disputes regarding teaching staff members, non-instructional staff members, and district programs, operations, and instructional materials.

Adopted: 26 February 1996

